



Utility Information

Electricity

Duke Power Company

526 South Church Street
Charlotte, NC 28202

24-hour Customer Service Line: **800-777-9898**

Deposit required for connection. Deposits vary depending on credit history and type of service.

Deposit

may be waived with good credit.

To start (Open An Account), transfer or close an account: [Click here](#).

Natural Gas

Piedmont Natural Gas Company, Inc.

4339 South Tryon Street
Charlotte, NC 28217

24-hour Customer Information Center: 704-525-3882 or 1-800-752-7504

Deposit required for connection. Deposits vary depending on credit history and type of service.

Deposit

may be waived with good credit.

Deposit required and varies depending on type of service and anticipated usage.

Piedmont Natural Gas Billing Questions: [Click here](#)

Water & Sewer

Charlotte-Mecklenburg Utilities Department (CMUD)

600 East Fourth Street
Charlotte, N.C. 28202

Customer Service: 8am to 6pm: 704-336-2211

Connection fee will appear on your first month's bill.

Online Services : [Click here](#)